# A Multi-Part Standard Study

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<sup>\*\*</sup>NOTE: For information on additional features, refer to the full Researcher/PI Documentation listed on the Principle Investigators webpage.

## A Multi-Part Standard Study - Study Type

A Multi-Part Standard Study is a study that is scheduled to take place at a specific location (i.e. not online), in multiple parts (multiple sessions). The different parts may be scheduled to take place a specified number of days apart, and a

participant must sign up for all parts of the study at one time. Researchers grant credit to participants upon the completion of the session(s).

# Creating the Study

Log in to Your Sona Systems Account

To get started, log in to your Sona Systems Researcher account at <a href="https://weberstate.sona-systems.com">https://weberstate.sona-systems.com</a>. (Your instructor will have requested researcher accounts for your class and login info should have been emailed to you. If you have not received an email and you know your instructor has requested accounts for your class, please contact the Lab Manager)

Once in, you'll see your homepage.

#### Adding a Study

#### **Before** you continue, make sure you have the following information:

- Your IRB approval number
- The expiration date for your IRB approval number
- Duration of study

Name of Instructor

The amount of credits your project is worth for the duration of your study (1 credit per 15 mins. For more info, refer to the credits link on the Primary Investigators webpage.).

Names of all researchers	Select Study Type		
A ONIAEK211A mms			ype of study you would like to add as well as the compensation type. to select the correct type of study now.
My Studies All Studies Add New Study Prescreen Results	Standard Study		A study that is scheduled to take place at a specific place (i.e. not on will participate in.  Paid  Credit
My Studies Upcom	Multi-Part Standard Study		A study that is scheduled to take place at a specific place (i.e. not on place a specified number of days apart, and a participant must sign
From the homepage, select the tab titled <i>Add New</i>	Online Internal Survey		An online survey study where the questions are set up in the system

Study. The next page will ask you to select study type. Under Standard Study, select the credit option and then press continue.

You will now enter in some basic study information. You will need to fill out a number of fields, which are explained in the following table. Some of the fields listed below may not appear depending on how your

system is configured, and the type of study you selected (Multi-Part Standard). All fields in the Basic Study Information section must be filled out unless otherwise noted. Make sure to scroll to the bottom of the page in order to specify settings for each session.

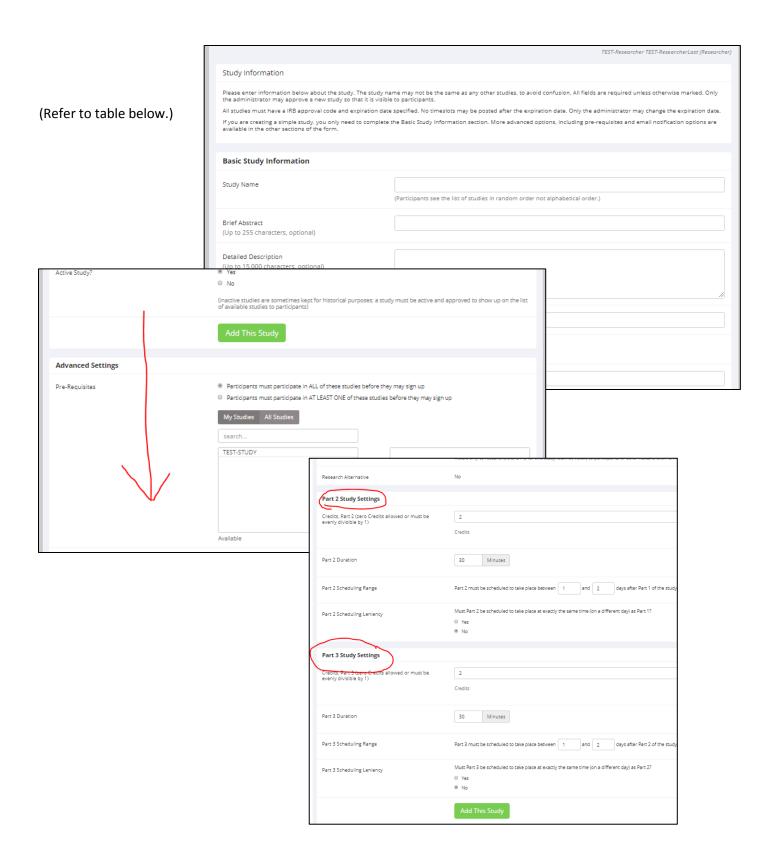
Online External Study



An online study located on another website like Qualtrics, SurveyMo

Credit

Credit



# Basic Study Information-Table 1 Field Explanation

Study Name	A short name for the study. This is how the study is identified throughout the system. Most systems are configured so studies show in a random order to participants (choose Your Studies on the toolbar and it will state at the bottom of the resulting page if they are displayed in random order), so there is no advantage in choosing a study name that might put it at the top of an alphabetical list. You should consult with your
	administrator if there is a naming convention to be followed when naming studies. Study names must be unique, and you will be prevented from adding a study if there is already another study in the system with the same name. A study name may be up to 100 characters in length.
Brief Abstract (this feature might be disabled on your system)	This is a short one or two line description of the study. This short description will be displayed to participants when they view the entire list of studies, so it may be beneficial to list the most pertinent details here. This field may be optional, and can be up to 255 characters in length.
Detailed Description (this feature might be disabled on your system)	This can be a more long-form description about the study, and it will show if a participants clicks on the study to get more information before they sign up. You may include basic HTML in this area (ask your IT department for help if you are unsure of how to do this). If you would like to add a carriage-return (paragraph break), simply type in "" (without the quotes). This field may be optional, and can be up to 15,000 characters in length.
Eligibility Requirements	If there are any restrictions on who may or may not participate (for instance, only those who are left-handed), list them here. Otherwise, leave the field as-is. If you list any restrictions, these will be displayed on the list of studies when participants view a list of all available studies. Note the system does <i>not</i> enforce these restrictions, but it is expected that a participant will only sign up for a study in which they are qualified, as they would otherwise fail to receive credit. In most cases, you will leave this field as-is and set prescreen participation restrictions instead (those are enforced automatically), which you can do after you add the study. This field may be up to 245 characters in length.
Duration	The amount of time, in minutes, that each study session will take. If you are setting up a multi-part study, then there will be the option to specify the duration for each part of the study. For online studies, this should be an estimate of how long participants can expect the study to take, so that they can plan accordingly.
Credits (applies to credit studies only)	Enter the number of credits a participant will earn for the study. 1 credit per 15 mins of duration. Note for Multipart studies: A value of 0 is acceptable and may be desired in cases where the study is part of a set of studies, and only the final study is credit-earning. The credit value specified must be evenly divisible by the

	credit increment specified. For example, If the increment
	is 0.5, then the study can have credit values like 1 and
	1.5, but not 0.75. If you are setting up a multi-part study,
	there will be options to enter credit values for each part
	of the study. The system will compute the total credit
	value of the study automatically. After a study has sign-
	ups, you may not change the credit value of the study.
	However, the administrator can still change the credit
	value of a study with pending sign-ups. If this is done, be
	sure to notify participants with pending sign-ups of the
	change, as the system will not notify them automatically.
	A study may not be changed between a study for credit
	and for payment, after it has been created.
Payment (**applies to FACULTY paid studies ONLY**)	Enter the compensation for the study. This is a text field,
All student research studies are for CREDIT only – leave	so any text may be entered like "Amazon Gift Card" or
blank	"Up to \$20" and so on. Please see the Studies for Pay
<del></del>	section of this documentation for more information on
	how to fill out this field in the case of paid studies. If you
	are setting up a multi-part study, there will be options to
	enter compensation values for each part of the study, as
	well as a total compensation value. You can change the
	payment text at any time. If this is done, be sure to notify
	participants with pending sign-ups of the change, as the
	system will not notify them automatically. This field may
	be up to 30 characters in length. A study may not be
	changed between a study for credit and for payment,
	after it has been created.
Timeslot Usage Limit	Depending on how your system is configured, you may
	see an item that specifies the maximum number of study
	session hours available to this study. The administrator
	sets this value, and is the only one who can change it. To
	determine the current session usage for a study, go to
	the Add A Timeslot page for the study, or to the Timeslot
	Usage Summary.
Preparation	Enter any advanced preparation a participant must do
	here (e.g. "do not eat 2 hours before session"). If there
	are no preparation requirements, leave this field blank.
Researcher(s)	Select the researcher(s) for this study. Most likely, this is
	you (and members of your group), and your name will
	automatically be selected. If you are a researcher, you
	may not remove yourself as the researcher (the P.I. for
	the study, as well as the administrator can change the
	researcher). You will be able to specify multiple
	researchers for a study. If you specify multiple
	researchers, each researcher has full control over the
	study. The selection box lists only users who are
	researchers.
Principal Investigator (Faculty member)	Select the Principal Investigator for this study. For
	student research, select your instructor. The person you
	select will have full access to the study. If you see this
	option, then you must select a P.I.
	ספנוסוו, נוופוז אָסע ווועאנ אפופנג מ ד.וו.

	The selection box lists only users who are principal
IDD Assessed Code	investigators.
IRB Approval Code	Enter the IRB approval code here. This field is displayed to the administrator to help them keep track of studies. Depending on how your system is configured, this field may be required. If it is required, then only the administrator can change the IRB approval code once it has been entered.
IRB Approval Expiration Date	The date when the IRB approval expires. This field may not appear, depending on how your system is configured. If it does appear, you must provide a valid expiration date. The system will prevent you from adding new timeslots to take place after this date, and your study will become inactive (not approved and thus not visible to participants) after this date. You may not make a study active if the IRB approval has expired. Only the administrator can change the IRB approval expiration date once it has been entered. This is the reason why it defaults to blank to force you to choose a date. You may specify a date up to 5 years in the future.
Approved?	For Weber State: Once you have submitted a Project Activation Request, the Lab Manager will review your activation request and approve your study.  General note: You may see an option to select Yes or No. If you Select Yes, this study will show up on the list of studies that participants might sign up for. Ensure you have received the necessary approvals to run the study before choosing Yes. A study must be Approved and Active to show up on the list of studies that participants may sign up for.  If you select No, the study will not be visible to participants.  Some systems are configured in a way that only the administrator can approve a study. If that is the case, you should contact the administrator when you are ready to make the study visible to participants (a form is provided
Email Approval Notice? (Visible to administrators only)	on the page to do so). As a researcher, you can always make an approved study invisible to participants (by making it not approved), but you may need the administrator to make it visible again. In addition, if you change key items about the study, specifically the name or descriptions, the study will automatically be made invisible to participants until the administrator reapproves it (depending on how your system is configured). The reason for this is that many IRBs approve very specific language for study names and descriptions, so the administrator needs to ensure the study is in proper compliance.  This Yes/No option will appear if the administrator is
Linan Approval Notice: (visible to administrators only)	adding or updating the study that is not already

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	approved. If they select Yes to Email Approval Notice and
	they approve the study (set Approved to Yes) at the same
	time, then an email will be sent to all researchers for the
	study, notifying them that their study was just approved.
Active Study?	For Weber State:
	Select Yes. Until your study has been approved by the Lab
	Manager, it will NOT be visible to participants.
	General info:
	Select Yes if this study is in progress. You must select Yes
	and the study must be Approved if you want the study to
	available for participants to sign up for.
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	If a study is Not Approved but is Active, then it does not
	show up to participants on the listing of studies, but it is
	accessible through other links if the participant has
	participated in it before and are viewing their
	participation history (in case the participant has follow-up
	questions about the study). It will also show up on the
	study information page (for an individual study) where it
	is listed as a pre-requisite or disqualifier for a study.
	is listed as a pre-requisite or disqualifier for a study.
	The reason to select No is if the study is being kept for
	historical purposes, but should not show up on the list of
	studies participants can sign up for. Often, this is done so
	the system can enforce prerequisites where the inactive
	study is a prerequisite for an active study.

# **Advanced Settings**

Field	Explanation
Pre-Requisites (this feature might be disabled on your system)	If there are studies a participant must participate in before participating in your study, choose them here. You may select multiple studies.
	You may specify that participants must have participated in <i>at least one</i> , if not <i>all</i> of the studies specified.
	The system will handle enforcement of the prerequisites in a strict or lenient fashion, depending on how your system is configured. In strict enforcement mode, the participant must have <i>received credit for</i> (participated in) the prerequisite studies. In lenient enforcement mode, the participant must only be <i>scheduled</i> to participate in the pre-requisite studies (it is presumed that they will go on to complete the pre-requisite studies). You can ask your administrator how this is configured, if it is of concern. If your system is in lenient enforcement mode and a participant cancels a necessary pre-requisite for your study (they are warned of this), and your study is configured so that the researcher will receive notifications of cancellations or sign-ups, then the

	researcher will receive notification of the prerequisite problem and can contact the participant if necessary.
	prostern and can contact the participant in necessary.
	Depending on how your system is configured (Pre-
	Requisite/Disqualifier Display setting), participants may
	or may not see which studies you have specified as pre-
	requisites when they view your study.
Disqualifiers (this feature might be disabled on your	If there are any studies that a participant must <i>not</i> have
system)	participated in, please select them here. You may select
	multiple studies. The system will handle enforcements of
	the restriction during the sign-up process. If a participant
	has signed up for, or participated in, at least one of the
	studies specified as a disqualifier, then they will not be
	eligible to sign up for your study.
	Depending on how your system is configured (Pre-
	Requisite/Disqualifier Display setting), participants may
	or may not see which studies you have specified as
Course Postrictions	disqualifiers when they view your study.
Course Restrictions	If you would only like participants enrolled in certain courses to participate in your study, select the eligible
	courses here. Participants who are not in at least one of
	the courses you selected will not see the study when they
	view the list of available studies. You may choose No
	Restrictions if you would like to make the study available
	to participants in any course.
	There is a limit to how many courses can be listed as
	course restrictions for a study, and the limit is
	somewhere between 60 and 80 courses. The limit is
	varied depending on a few factors, in addition to the system will simply not save the course restrictions for any
	courses that would take it over the limit.
	Note that course restrictions do not function as a
	disqualifier but rather a qualifier. For example, if a
	participant is in both Course A and Course B, and the
	study is restricted to only those in Course A, the
	participant is eligible because they are in Course A, despite the fact Course B is not listed as a course
	restriction. In addition, using the same example above,
	the participant may assign the credit from the study to
	any of their courses, including those courses not listed in
	the course restriction (Course B in this example). Course
	Restrictions function solely to qualify participants for a
	study, and not to restrict their ability to assign credits to
	courses.
Invitation Code (this feature might be disabled on your	If you would like to have a special sign-up password for
system)	this study, enter it here. This is known as an invitation
	code and applies just for this study. Participants must
	know the invitation code to sign up for this study. This is
	often used in cases where the researcher wants to
	personally select participants, so the researcher only

	provides the invitation code to the desired participants.
	Invitation codes are <i>not</i> case sensitive, and are in no way
	connected to any passwords users use to log in to the
	system.
	If you do not need an invitation code, leave this field blank.
Is this a web-based study? (This feature might be disabled	This will list if the study is an online study, and the type of
on your system)	online study. This setting cannot be changed after a study
Charled a artising ortal basis and substituted and substitute and	is added.
Should participants be identified only by a unique, random ID code?	If enabled, then researchers will not see participant names, but instead an ID code to identify them. This
Tandom ib code:	setting only applies for online studies, and only if ID
	codes aren't already enabled system-wide by the
	administrator. For external web studies, this setting is
	useful primarily in conjunction with placing
	%SURVEY_CODE% in the Study URL. Once this setting is
	enabled (to show ID codes), it cannot be changed back to
	showing names again.
Study URL	The URL (web address, usually starting with https://) for
	your study. This is only required for web-based studies
	administered outside the system.
	If you are setting up a web-based study outside the
	system and would like the system to pass a unique
	identifier in the URL so that you may easily identify
	participants and even have the system grant credit
	automatically, add the text %SURVEY_CODE% in the URL
	where you would like the identifier to be placed. This
	feature is most commonly used with online survey
	products like Qualtrics, SurveyMonkey, LimeSurvey,
	SurveyGizmo, and similar products. This is discussed in
	further detail in the Web-Based (Online) Studies section of this documentation.
Study URL Display (external web studies only)	If set to Yes, then participants may still access the Study
Study one Display (external free Studies only)	URL even after they have been marked as having
	participated in the study. If set to No, the URL will not be
	available to them.
	In all cases for external web studies, the URL will not be
	displayed until they have signed up for the study.
	Regardless of this setting, the URL will not be displayed
	after the timeslot is in the past.
Participant Sign-Up Deadline (this feature might be	Enter the deadline date (before the study is scheduled to
disabled on your system)	occur) that is the last possible date a participant may be
	allowed to sign up, in whole hours.
Should the Researcher receive an email notification when	If set to Yes, the researcher for this study will receive an
a participant signs up or cancels?	email notification whenever a participant signs up or cancels their sign-up for this study. The email notification
	will be sent to an email address based on the information
	the researcher has provided. See the Email Address
	Options section of this documentation for more
	information on how the email address is determined.

	- 1 11
	Emails will contain the first 50 characters of the study
	name as part of the subject line in order to make it easier
	to sort the emails within an email program.
	If cot to Voc recearchers will also receive a notification if
	If set to Yes, researchers will also receive a notification if
	the system is in lenient pre-requisite enforcement mode;
	and a participant cancels a study that was a pre-requisite
	for the current study. Read the section on Pre-Requisites
	in this table for more information about this situation.
	Emails are sent to all researchers specified for the study,
	unless a specific researcher is assigned to the timeslot
	that the email notification is being sent about. See
	Timeslots Linked to Specific Researchers for more
	information.
Researchers at Timeslot-Level	If set to Yes, it will be possible (but not required) to assign
	a specific researcher from the list of researchers for the
	study to a specific timeslot. If set to No, then it is
	presumed that all researchers assigned to the study are
	responsible for all timeslots. See Timeslots Linked to a
	Specific Researcher for more information. This option
	only appears if the system is configured to allow multiple
	researchers per study.
Automatic Credit Granting	If set to Yes, timeslots that are more than a specified
	number of hours old and still in the Awaiting Action state
	will be changed to a credit grant. The check for timeslots
	in this situation is made only once per day. If an
	automatic credit grant is done, you may still change it
	later if necessary.
	For online external web studies, the credit grant will take
	place (the specified number of hours) after the timeslot
	(participation deadline) has occurred (as opposed to
	being based on when the participant signed up. This
	feature is generally not useful in this situation. The option
	will not appear for online survey studies (within the
	system) because credit granting generally occurs
	Automatically, immediately after the participant
	completes the survey.
Can a participant sign up for this study more than once?	If you would like to allow participants to sign up (and
(This feature might be disabled on your system)	receive credit) for your study more than once (at
The reactive might be disubled on your systemy	different times), choose Yes. Otherwise, choose
	No.
	If No is chosen, participants may only sign up for the
	study more than once if they had previously failed to
	show up for the study (a no-show).
Shared Comments	This is an optional area where you may enter any
	comments or notes about the study. These are visible to
	any researchers and PIs in the system, but not to
	participants. This field is useful if you want to make the
	technique used in the study visible to other researchers,
	so they can set your study as a disqualifier if necessary.
	This field can be up to 1,000 characters in length.
L	

Private Comments	This is an optional area where you may enter any comments or notes about the study. These are only visible to the researchers (and PI) for this study. These are not visible to participants or to other researchers or PIs in the system. This field can be up to 1,000 characters
Research Alternative?	in length.
Research Aitematives	If set to Yes, then this study is considered a research alternative study. For various reasons, some participants may be restricted to participate in regular studies (typically, for accruing too many unexcused no-shows or being unable to consent), meaning that they can only sign up for research alternative studies. Only an administrator may change this value (the default is No).

Multi-part Settings (only applies if you select Multi-Part Standard Study on the Select Study Type page)

Field	Explanation
Total Payment (paid FACULTY studies only)	Enter the amount of total compensation for the study,
All student research studies are for CREDIT only.	typically the sum of the payment values for each part.
	The system cannot compute this automatically since it is
	possible to enter nonnumeric values (e.g., "Amazon Gift
	Card") in the other payment fields.
Part X Scheduling Range	Specify the number of days (as a range) after the previous
	part is scheduled, that this part should be scheduled. The
	range may be the same value (e.g. "between 7 and 7
	days") if desired, but must be a whole number. See
	"Multi-Part Studies" for more information.
Part X Scheduling Leniency	In some cases, you may want to ensure that the
	participant schedules the next part of the study to take
	place at exactly the same time (on a different date) as the
	previous part. If so, choose Yes for this option. If there is
	some flexibility to sign up any time within the Part X
	Scheduling range, choose No for this option.

Once you have filled out the appropriate information, save it and the system will be updated immediately with the information. If you would like to add participation restrictions based on prescreen responses, you can do so when you update the study (see Prescreen Participation Restrictions in full documentation). Otherwise, your next step is to add timeslots (sessions).

# Working with Timeslots (Sessions)

Timeslots, also referred to as Sessions, are the available times when a participant may participate in the study. Timeslots allow you to specify date, time, location, maximum number of participants, and researcher information for a session.

#### Timeslots Linked to Specific Researchers

Because our system is configured to allow multiple researchers per study, you will also have an option to link timeslots to a specific researcher. This is done primarily for organization purposes, and has no effect on who can view and modify the study, as well as any timeslots for that study.

This feature is useful when there are a number of researchers running a study, and researchers are responsible for running specific timeslots. If a timeslot has a specific researcher linked to it, then only that researcher will be listed as the point of contact when a participant receives any emails related to their participation in that timeslot. Only the researcher connected to that timeslot receives related notification emails, such as participant cancellation notifications, and reminder emails, assuming such emails are enabled.

It is also possible to have some timeslots where a specific researcher is linked to them, and others where all researchers who are assigned to the study are responsible for the timeslot. It is not possible to link more than one, but not all of the researchers for the study to a specific timeslot. The options are to either link one researcher to the timeslot, or all of

them. Study Information Restrictions If a researcher were removed from a No Restrictions Prescreen Restrictions TEST-STUDYa study, then any timeslots that were Name linked to them for that study would be Study Multi-Part Study Туре This is a Multi-Part study. There are 3 parts. All changed. In this case, all researchers parts must be signed up for at the same time. for the study are now responsible for Additional Study Information Part 2 should be scheduled to occur between 1 and 2 day(s) after Part 1 those timeslots. Part 3 should be scheduled to occur between 1 and Participant Sign-24 hours before the study is to occu 2 day(s) after Part 2 Up Deadline Part 2 may be scheduled to occur at any time of To use this feature, the system must Participant 24 hours before the study is to occu different day than Part 1 and that is within the range of acceptable dates. Cancellation be configured to allow multiple Deadline Part 3 may be scheduled to occur at any tir different day than Part 2 and that is wit researchers per study. Then the study IRB Approval PSi-123 (expires April 28, 2018) range of acceptable dates. Code itself must be configured to allow Study Not visible to participants: Not Approved Direct Study Link Status https://weberstate.sona-system researchers to be linked to specific This is a direct URL for participants to Active study: Does not appear on list of available; udies -- must also may use this in an email or study adv timeslots. The study must have more be approved than one researcher connected to it. Date Created February 7, 2018 30 minutes (Part 1) Duration 30 minutes (Part 2) 30 minutes (Part 3) Creating Timeslots Credits 2 Credits (Part 1) Researcher Information 2 Credits (Part 2) To add a timeslot for a study, you must 2 Credits (Part 3) (6 Credits total) first choose the study that you would TEST-Researcher TEST-Rese Researcher like to add a timeslot for. To view your Principal Investigator TEST-Principle TEST-Invest studies, choose the My Studies option 

 + Add A Timeslot
 + Add Multiple Timeslots

 ⓐ Delete Multiple Timeslots

 ⊕ View Printer-Friendly List of Signups

 ⊕ Print

 Study Menu View/Administer Time Slots - Part 1 Upcoming Timeslots Older Timeslots ◆ View/Administer Time Slots - Part 2 Recent Timeslots ◆ View/Administer Time Slots - Part 3 Timeslots: TEST-STUDY ■ Timeslot Usage Summary Timeslots for this study are listed below, with Add Timeslots: TEST-STUDY List - Part 1 → Download Participant List - Part 1 ▲ Download Participant List - Part 2 Use this page to add a single timeslot for your study. You may also add multiple timeslots at once using the Add There are no recent timeslots for this study. on the top toolbar. NOTE: You are adding timeslots to a study that is unapproved, so participants will not be able to sign up for the study. Click on the desired Date Friday, February 9, 2018 study and choose the Timeslots choice. **②** You will see a list of any existing timeslots, and Start Time 9:00 AM the Add a Timeslot option on the top of the 30 minutes after start time End Time page. Click on Add A Timeslot. Number of The following table lists the information you **Participants** may enter about a timeslot, along with an Location explanation. All fields are required. (See table below)

Field	Explanation
Date	The date for the timeslot.
Start Time	The time when the timeslot will start. A sample time will be provided. If you want to change the time, please use the same format as the time you see presented. Note in particular how "a.m." and "p.m." are handled (if such a format is enabled on your system).
End Time	The time when the timeslot will end. This is computed automatically based on the duration you entered when you set up the study.
Number of Participants	The number of participants for this timeslot. This number is <i>not</i> visible to participants. They will only see whether the timeslot is full or not. The maximum number is 999.
Location	For Weber State: Enter the previously scheduled location: Building and room number
	General Info: The physical location where the study will take place for this timeslot. It will be automatically filled with the location of the previous timeslot, when available, to assist in data entry.
	Depending on how your system is configured, you may see a list of pre-configured locations. You may choose any of those locations and click on View Schedule to see the schedule for a location. The system will automatically prevent you from adding a timeslot using a location that is already in use at the time you try to schedule the timeslot. If you do not see the location in the list that you plan to use, simply type in the location in the text field below it.
	The location field does not apply for web-based studies.
Researcher	The researcher assigned to this specific timeslot. The list will contain a list of all researchers for the study. Choose ALL if all researchers for the study should be assigned to this timeslot. See Timeslots Linked to Specific Researchers for more information.

To assist in data entry, the system will automatically fill in the date, time, and location based on the ending time of the last timeslot for this study. If applicable, your current timeslot usage will be listed, and you will be prevented from adding a timeslot that would exceed your timeslot usage time limit. A convenient calendar is provided next to the form, and you can click on any date and that date will be transferred to the form.

If you add a timeslot and there is another timeslot, for any study, which occurs at the same time and location, you will receive a warning. The addition will be allowed, unless the location was chosen from the pulldown list of locations, in which case the addition will be blocked. If you add a timeslot that will take place outside of normal hours (for example, at 1:00 am), the system will provide a warning but will allow it to be scheduled. You may not schedule a timeslot to occur after the IRB expiration date for your study, if Strict IRB mode is enabled by the administrator. The system allows

adding timeslots to a study that is not available to participants, meaning not active or not approved. However, it will give a warning because participants are not able to sign up for the timeslot.

#### Creating Multiple Timeslots

If you would like to add multiple timeslots at once, choose the Add Multiple Timeslots link. You may choose to add a specified number of timeslots, or copy the timeslots from another week to a specified week. If you choose to copy timeslots, the system will copy the time, location, and number of participants for the specified week to the desired

Add Timeslots : TEST-ST	TIDV					k, for each day of tha	
		once. You may add a specified number of tim	eslots or you may duplicate the	timeslot configuration from a specif		k (starting with iday).	
duplicate the timeslot configu	uration from a specific w	reek, the number of participants, locations, a approved, so participants will not be able to	nd times will be copied over.	aniasat coniguiatori i oria specii	IVIOII	luay).	
With either option, you will he	ave an option to review	the information before the timeslot addition	is performed. Please choose one	of the 2 options below:		u choose to create a	
Number of Timeslots	1 ▼					ified number of	
Date	Friday, February 9	, 2018		timeslots, you can choose the number of timeslots			
Start Time	9:30 AM	0			1 '	would like to add, the time and date, and	
Free time between slots	0 Minut	tes			the a	amount of time	
Move timeslots to business hours?	Yes     No     Timeslots that fall out	allov	between each timeslot (to allow for breaks). You also may specify timeslots tha				
Business Hours Start	9:00 AM	0	ld occur outside				
Business Hours End	5:00 PM	0		normal business hours be shifted to the next			
Number of Participants (Per timeslot)						business day, and specify when business hours	
Location	Research Lab		occu	occur. The system			
	Add					iders Monday-Friday e business days.	
Copy Timeslots from a S	Specific Week	Add Timeslots : TEST-STUDY					
From the week of	February 5, 2018	Use this page to add multiple timeslots a		location are indicated below. Time	slots with conflicts will not be added.	. Timeslots which are scheduled to occur	
То	February 5, 2018	Timeslots	prii 26, 2016) Will not be added.				
	Add	Date	Start Time	Num. Participants	Location	Add This Timeslot?	
		Friday, February 9, 2018	9:30 AM	1	Research Lab	®Yes ©No	
		Friday, February 9, 2018	10:03 AM	1	Research Lab	®Yes ◎No	
On the subsequent		Friday, February 9, 2018	10:36 AM	1	Research Lab	®Yes ©No	
page, you may o	_	Friday, February 9, 2018	11:09 AM	1	Research Lab	®Yes ©No	
any of this information to deal with special Add Sele					s		
cases. Timeslots							

you attempt to add that either have errors, or would result in exceeding the timeslot time usage limit will not be added. This feature is not available for web-based (online) studies, as web-based studies rarely have more than one timeslot.

If you do not want to add a specific timeslot that is listed, choose No in the Add This Timeslot? column.

#### Modifying and Deleting Timeslots

To modify or delete a timeslot for a study, you must first choose the study that you would like to deal with. To view your studies, choose the My Studies link from the top toolbar. Choose the Timeslots option in the View column for the

desired study. You will see a list of all recent timeslots. Timeslots that are in the past with no participants signed up will not be displayed. To work with timeslots more than a few days old and to see all timeslots, you will see a link to view all timeslots for the study. Select the timeslot you would like to deal with, and click the Modify button.

If the timeslot has no participants signed up for it, you will see a Delete button. You may not delete a timeslot that has participants signed up for it. You would need to first cancel all existing signups for the timeslot. If you would like to delete the timeslot, click the Delete button, and you will see a confirmation page. Choose Delete again to delete the timeslot.

If you would like to modify the timeslot, modify the desired information and click the Update button just below the timeslot information. It is important to note that participants will *not* be notified of any changes you make to the timeslot. You should contact them via email, if information needs to be passed onto them. A link is provided on the same page to do so. If you change the date or time of the timeslot, you will be warned that this was changed, in the event the change was unintended. You may not update the size of the timeslot, meaning the number of participants, to a value lower than the current number of participants signed up for the timeslot. Generally, researchers only update timeslots with sign-ups to update the location if it was not available when the timeslot was originally created.

If the study or researcher is subject to timeslot time usage restrictions, the system will enforce them. This prevents you from making changes that would result in exceeding the timeslot usage limit, for example by increasing the number of participants.

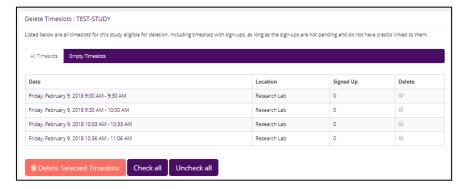
#### Timeslot Change Tracking

The system automatically tracks certain changes that occur with a timeslot. This includes information about any time the timeslot's key information (date, time, etc.) is changed, as well as any time a manual sign-up or cancellation is performed, but not a sign-up or cancellation done by the participant. This information is tracked for the last 3 months of changes for each timeslot.

To view this information, choose the Timeslot Modification Log when viewing a timeslot, and you will see this information.

#### **Deleting Multiple Timeslots**

If you would like to delete multiple timeslots at once, select the desired study and choose Timeslots. At the top of the Timeslots page, you will see a Delete Multiple Timeslots option. The option may not appear in certain cases where such an option is not available due to a lack of available timeslots to delete.



After going to that page, you will see a list of timeslots eligible for deletion. You can choose to view only empty timeslots (timeslots with no sign-ups), or all timeslots including those with sign-ups. If a timeslot has sign-ups, it will only be listed if there are no pending (Awaiting Action) sign-ups, no (nonzero) credit grants, and no unexcused no-shows.

Choose the timeslots you would like to delete, and choose Delete Selected Timeslots to continue. If you would like to delete all empty timeslots, there is a Check All option at the bottom of this page that will automatically select all timeslots listed on the page for deletion. Click the Uncheck All button to revert the effect of choosing the Check All option.

The system routinely deletes all empty timeslots more than 3 months old to preserve database space.

#### Viewing the Participant List

To view the list of participants who have signed up for your study, you must first select the study and timeslot you wish to see. To view your studies, choose the My Studies option from the top toolbar. Click on the timeslots link in the View column for the desired study. Then, select the timeslot you would like to see, and click the Modify button.

The list of participants, along with their email addresses will be listed. If ID codes are enabled, you will only see an ID code and no name or email address for each participant. In this case the list will be sorted by ID code.

# **Granting or Revoking Credit**

Researchers grant credit to participants upon the completion of a session.

At the completion of a session, you should promptly mark the attendance status of participants in the system to ensure proper credit grants.

To grant or revoke credit for a timeslot, you must first find the desired study and timeslot. To view your studies, choose the My Studies option from the top toolbar. Click on the Timeslots link in the View column for the desired study. Then, select the timeslot you would like to see, and click the Modify button.

You will see a list of participants, identified either by name or ID code. If the participant properly participated in the study, click the radio button next to their name in the Participated column. If the participant did not appear for the timeslot, you may choose to mark their no-show as excused or unexcused. Depending on how your system is configured, an unexcused no-show may result in a penalty being assessed for the participant (the system will compute this automatically), or their privileges to use the system may be restricted. You should ask your administrator for guidelines about when to grant an excused no-show or an unexcused no-show. Generally, excused no-shows are granted for extenuating circumstances, like if the participant was involved in a car accident on their way to the appointment. An unexcused no-show is generally used when the participant did not show up and had no reasonable excuse. For most schools, many of the no-shows are unexcused and are due to carelessness on the part of participants.

Depending on how your system is configured, you may see an option to grant a credit value that is different from the standard credit grant. This is useful when you want to grant a participant a lower credit value because they left the study early, or a higher credit value if the study ran longer than expected. The default value that is selected is the study's standard credit value. If this is enabled, then you may also grant 0 credits. This is useful if you do not want to grant credits to the participant, but also want to prevent them from participating in the study again. If a participant is granted 0 credits, and the study is set to prevent duplicate sign-ups, then the participant will not be able to sign up for that study again.

If desired, enter any comments about the session in the Comments section. Generally, this is used to indicate the reason for denying credit. Participants will see anything you enter in the Comments section for their sign-up, and these comments will be included in the email sent to participants when a credit grant/revocation occurs, if notification emails are enabled on your system.

Click on the Update Sign-Ups button at the bottom of the list of sign-ups to save your changes. Credit will be granted or a penalty assessed, as necessary. The participant(s) will be emailed about this, depending on how your system is configured.

It is not recommended to leave any sign-up for a timeslot that has occurred in the "No Action Taken" stage. This is a credit "limbo" and the system will warn you upon your next login that the timeslot has not been dealt with properly. Note that if Manual Cancellation is enabled and you would like to cancel a participant's sign-up, the sign-up must be in No Action Taken state.

Depending on how your system is configured, the system may automatically grant credit to participants for timeslots that are more than an administrator-specified number of hours old, and where the researcher has taken no action. You

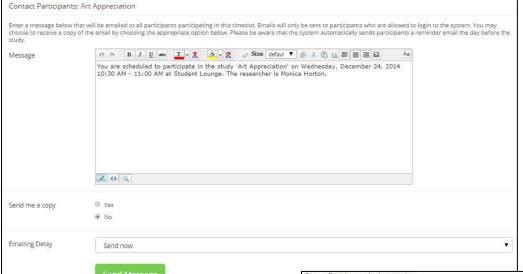
can always change the automatic credit grant later if it was in error. The automatic credit grant takes place once a day, usually overnight. Your administrator can let you know if such a feature is enabled on your system.

If you need to do a simple credit grant or no-show across many timeslots, see the Uncredited Timeslots section, which offers such a feature.

# **Emailing Participants**

If you wish to contact participants in a particular timeslot for any reason, you may click on the Contact link that will appear next to each participant's name or ID code, to contact an individual participant. To email the group of participants for a particular timeslot, click the Contact All Participants choice at the bottom of the Modify Timeslot page for that timeslot.

You will be taken to a page where you can fill out a message that the system will send to the selected participants. The message is auto-filled with some basic information about the study, so participants are aware of which study you are referring to. You may remove this information if desired. If you include the text %FIRST\_NAME%, %LAST\_NAME%, or %USERNAME% in the email text, the system will substitute it with the recipient's first name, last name, or username.

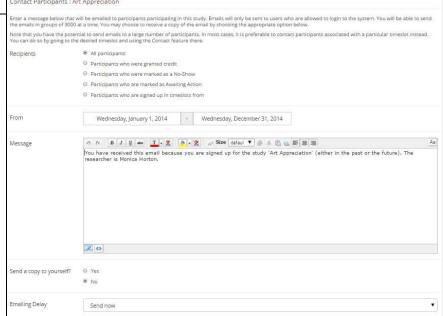


Note this text must be in upper case and surrounded by % symbols.

You may choose to receive a copy of the email that you send.

Depending on how your system is configured, participants may already be receiving a reminder about upcoming studies the day before they are scheduled to participate. Ask your administrator for more information.

In some cases, you may find it useful to contact all participants for the study, across all timeslots. This feature may be particularly useful if you are sending debriefing information when a study has concluded. To do so, go to My Studies, click Study Info next to the desired study, and choose the Contact Participants option (in the Study Menu). You will then be able to select which group of participants to send to, and a message to send. Messages will be sent in batches of 3,000 at a time, to avoid overloading email servers. You cannot include attachments in the email, so if you have a document you would like to include, you should post it on another website and provide a link to the document in the email you send.



The Sender address on the email will be the administrator email address, which is done to prevent the email from being blocked by junk email filters. The "Reply To" address of the email will be that of the user who is actually sending the email. When a user chooses to reply to the email, the reply will be sent to that "Reply To" address.

There is also the option to restrict the emails so that they only go to participants who signed up for timeslots in a specified date range. The date range is based on the date of the timeslot, not when the participant signed up for, completed, or received credit for the study.

Finally, there is an option to specify a delay in sending the email, based on the number of hours from when the emailing option is used. This is useful if you want to target a certain time of day (e.g., during the evenings) when the email will be sent. The emails are generated at the time you use the emailing feature, but are stored on the email server queue until the specified sending time. These emails cannot be revoked once this emailing feature is used.

In most cases, summary information about the email you sent, in particular, to how many recipients it was sent to, will be logged and made available to the administrator. This is done to ensure that there is no abuse of the email feature in the system, and to ensure compliance with generally accepted Internet practices for sending emails.

# **Updating a Study**

You may update any of your studies at any time. To do so, choose My Studies from the top toolbar and you will see a list of your studies. Click on the desired study, and choose the Change Study Information link.

You will see a form similar to the one you used to add the study. A few options may no longer be editable depending on the status of the study (e.g., if participants have already signed up for it). The fields shown are all the same as when you added the study. See the Adding a Study section of this documentation for an explanation of those fields.

The changes you make will take effect immediately after they are saved. When changes are made, if administrator reapproval is required before a study is made visible to participants, then you should contact the administrator to request re-approval once you have made all your changes. Changing the following fields may require a re-approval: study name, brief abstract, detailed description, eligibility requirements (the text field, not specific restrictions like prescreen restrictions, study prerequisites/ disqualifiers, or course restrictions), duration, preparation and credit value (for credit studies only). There will be a notice on the Change Study Information to warn if re-approval may be required. The system will also notify you after making changes if the study is now in need of re-approval. If re-approval is required and you are ready to request such approval, you may use the option to send such a request via the system, which is the same function you would have used to request initial study approval.

If you need to change the credit value for a study and there is no option to do so, this means the study already has at least one participant signed up for it. You cannot change the credit value when a study is in this situation because there is no way to handle past credits for the same study (e.g. should old credit grants for the same study be adjusted to reflect the new credit value or be kept the same?). If the study is nearing the end of its run and variable credit granting is enabled, then the easiest solution is to grant the new credit value to participants who sign up in the future. If you prefer that the credit value be changed for the entire study, contact the administrator who can make that change for you. Note that if the study's credit value is changed while there are pending sign-ups, those participants are *not* notified of this change. You will need to notify those participants of the change in credit value if necessary.