Robert L. Stevens

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EDUCATION

B. S. Degree, Health Administration Services

Health Services Administration Emphasis Weber State University, Ogden, UT GPA: 3.76/4.00

HEALTH ADMINISTRATIVE SERVICES INTERNSHIP

MCKAY-DEE HOSPITAL, Ogden, UT

- Collaborate with the marketing department to promote the hospital's services through various social media outlets such as the internet, radio, television, Facebook, and Twitter
- Analyze patient survey reports and compile data to present to the Human Resources department
- Assist the hospital supervisor in filing and organizing patients' documents

PROFESSIONAL EXPERIENCE

ASSISTANT MANAGER

Weber Plasma Services, Ogden, UT

- · Develop trainings for staff development and assist with interview screenings
- Assist the manager with the budget and financial transactions
- Attend statewide career fairs and recruit students to apply for positions within the company

MARKETING INTERN – MEDICAL LAB DEPARTMENT

Jordan Regional Hospital, Jordan, UT

- Designed fliers and other promotional information for the department
- Collaborated with supervisor to advertise services to local media groups
- Updated news and other information on department website

MEDICAL TRANSCRIPTIONIST ASSISTANT

Jordan Regional Hospital, Jordan, UT

- Transcribed medical reports and processed forms using Word and Excel
- · Performed patient insurance pre-authorizations and updated electronic health records

RELEVANT SCHOOL EXPERIENCE

Public Health Finance – HAS 3700

Formulated a public health budget and learned government accounting and budgeting concepts

Human Resource Development in Health Care – HAS 3240

Gained understanding of human resources principles such as compensation, recruitment/selection, and performance appraisals

SKILLS

Managerial Leadership Medical Terminology MS Word, PowerPoint, Excel Policy & Procedure Writing Human Resources Health Care Finance Health Care Marketing Billing & Medical Reporting Proficient in Spanish

LEADERSHIP EXPERIENCE

President, Health Administrative Services Club, Weber State University Programming Vice President, Student Involvement, Weber State University August 20xx-May 20xx August 20xx-May 20xx

September 20xx – July 20xx

August 20xx – Present

August 20xx – August 20xx

Pending: Dec. 20xx

October 20xx – Present