

Jane Doe

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EDUCATION

Weber State University, Goddard School of Business & Economics, Ogden UT

Bachelor of Science

Major: Management of Information Systems

April 2019

GPA: 3.66/4.00

SKILLS & QUALIFICATIONS

Development / Web Tools

HTML	Apache	XHTML	JavaScript	Internet Information
CSS	Email Trace	Java	PHP	Services (IIS)

Operating Systems

Windows	Server 2012	Snow Leopard	FreeBSD	Ubuntu
Server 2008	OpenSUSE	Linux	Linux Mint	DOS Commands

Cyber Security / Networking

Server Manager	Security Policies	Wireshark	TCP/IP-OSI Firewalls	LAN/WAN management
Active Directory	Auditing	OPNET	DHCP	Subnetting
Group Policy Objects (GPO)	FTP Server	InSSIDer	NAP	Remote Desktop
	Packet Analysis	Ekaheer HeatMapper	Secure Shell	

Applications / Utilities

MS Office Suite	Quickbooks	Task Manager	Ping	NET
Mozilla	Acrobat Pro	File Shredding	Tracert	FTPBatch Files
Firefox	Telnet	Recuva	Pathping	PowerShell
Safari	System Backup	Eraser	Netstat	
Google Office Suite	CCleaner	FileZilla	Nslookup	
Chrome	Process Explorer	IP Config	ARP	

Relevant Courses

Software Development	Information Security I/II	Enterprise Software	E-business Technologies
Database Design & Implementation	IT Project Management & System Design	Development	& Web Development

TECHNICAL PROJECTS

Class Project: Information Security

April 2018

- Interpreted web security issues with WebGoat and cross-site scripting improving security efficiency 37%
- Improved web security features 25% with Apache HTTP Server

Class Project: Virtualization

December 2017

- Built a secure virtual system of 150 virtual machines in Oracle VirtualBox and Microsoft Hyper-V
- Tested network stability over 17 LAN Designs, finding 8 inefficient switches

EXPERIENCE

Workday, Salt Lake City, UT

QA/Developer

August 2017 – September 2016

- Developed 6 small projects and fixed 80% defects within the PRISM system.
- Facilitated data integrity policies and procedures for 3 offices to improve data processes and storage by 23%
- Utilized PRISM Analytics to virtualize nested aggregations and blended data for 35 clients 3 days ahead of schedule

Blu Fuels, Salt Lake City, UT

Intern – Network Operator

May 2016 – August 2016

- Developed processes for installation and maintenance of end-user devices and provided training to support end user
- Identified network failures and worked with the network administrators to resolve issues; created tracking and resolution to assigned tickets
- Negotiated with vendors on warranty and/or maintenance contracts to ensure the most cost effective repairs possible