Web and User Experience Program Review
Weber State University
Dean Response

Dean
David L. Ferro (I have spoken with Cody and Luke since this report.)

Concerns
Advising Concern
Cody Squadroni is taking on the lion's share of the advising. This is typical for a program coordinator. However, I applaud the program members thinking in terms of sharing load. Also, the advisor will be given additional resources in terms of a new member of the advising staff who will spend some time in School of Computing.

Faculty Experience
This was the oddest comment. I hired the PhD. in Political Science and I know it was his experience in industry, including working on ChiTester here at WSU, led to hire. Also, I approved the sabbatical that allowed Laura M. to update her skills. She also has skills in programs that others do not. Nevertheless, the unit could use an experienced person now that Thom Bell left. The hiring fail recently slows that down but doesn't stop the attempt.

Recommend1:
We have begun working this summer (2019) on creating a User Experience (Human Interaction) minor/major/pathway that allows for much more flexibility and use of courses across the campus. Luke is working on that. I want that into curriculum process by fall.

I don't believe we should drop UX in the short term. I think we should build up the UX pathway first. Then, they should be split.

Recommend2:
I concur with the approach noted by the program.

Recommend3:
I concur with the approach noted by the program.

Recommend4:
I concur with the approach noted by the program.

Recommend5:
I have spoken with Cody. I could support that but it would have to be managed with HR. Right now I'm not assured that I can transfer him without a rehire.

Recommend6:
The college is looking into some mechanism to improve salaries.