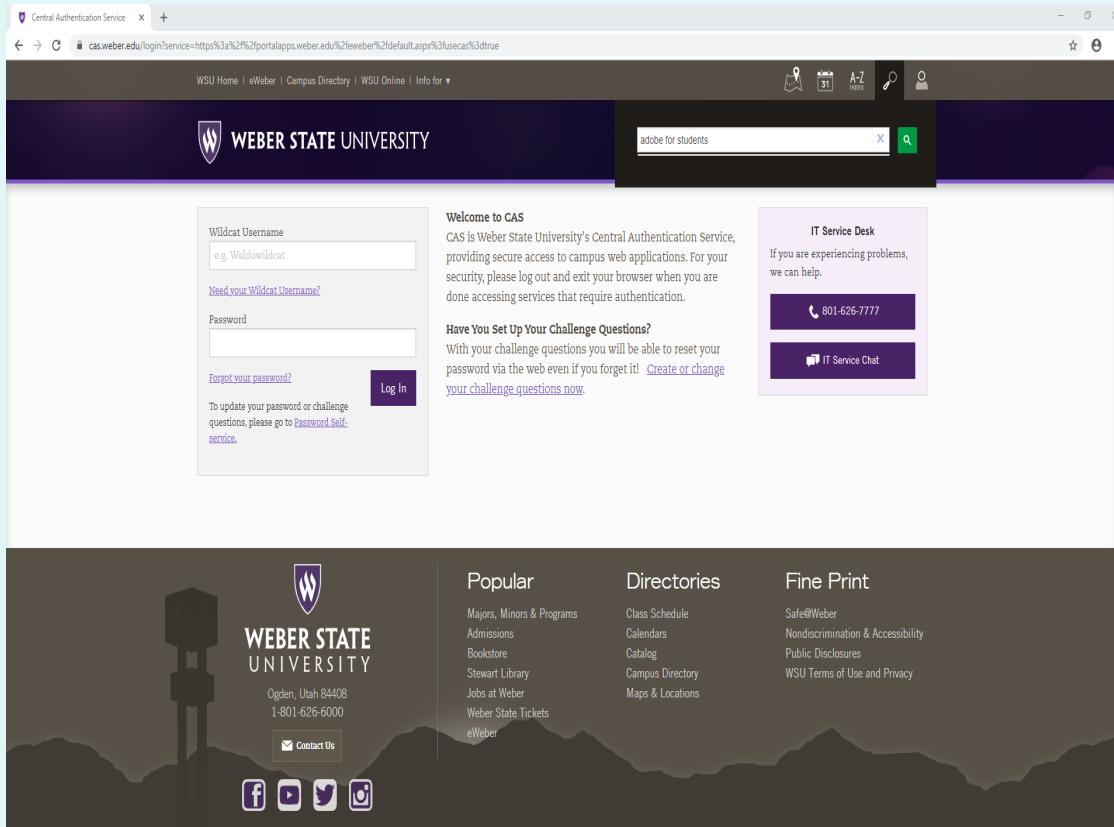
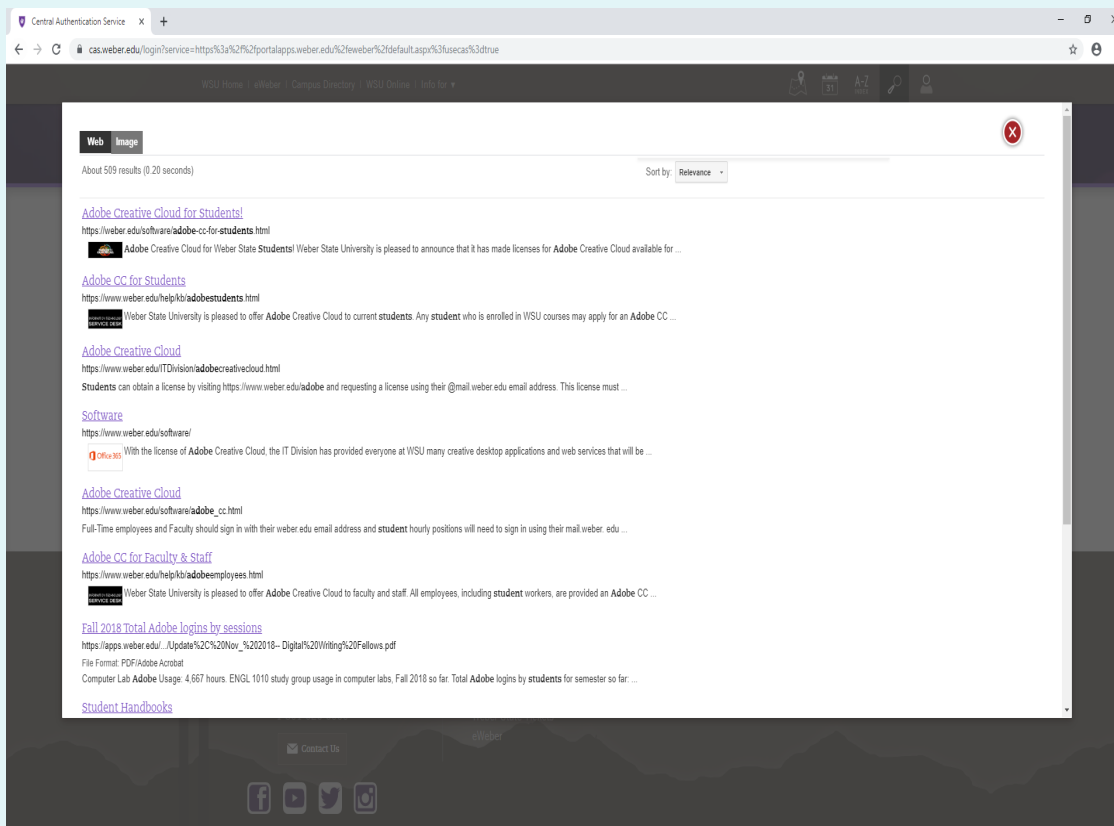


FREQUENTLY ASKED QUESTIONS

Activating Your Adobe License



Visit weber.edu
Click on the search icon.
Type in “adobe for stu-
dents”
Press enter.

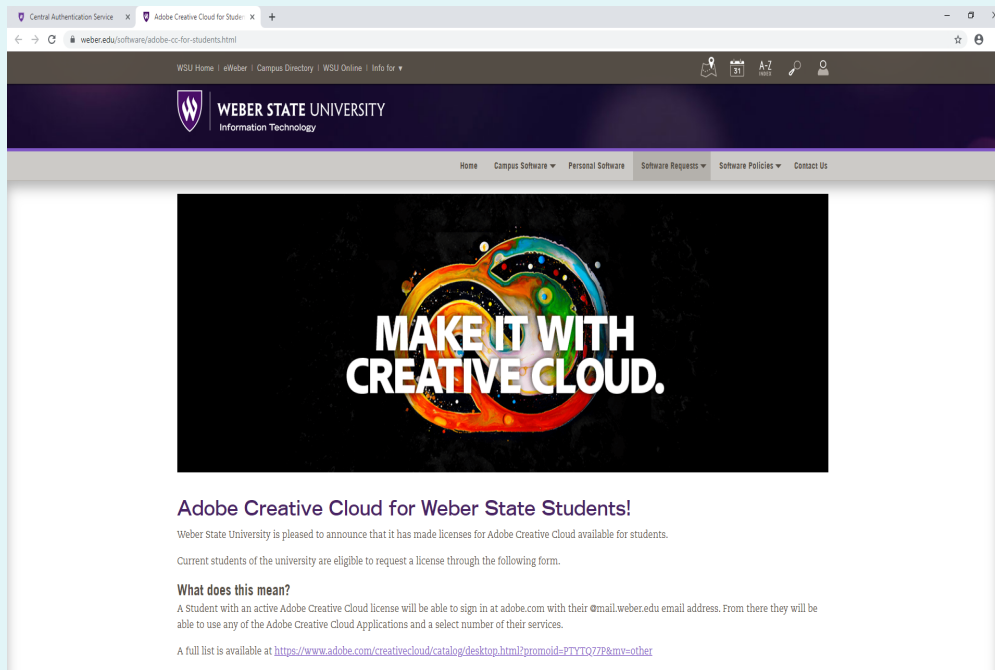


This is the result.

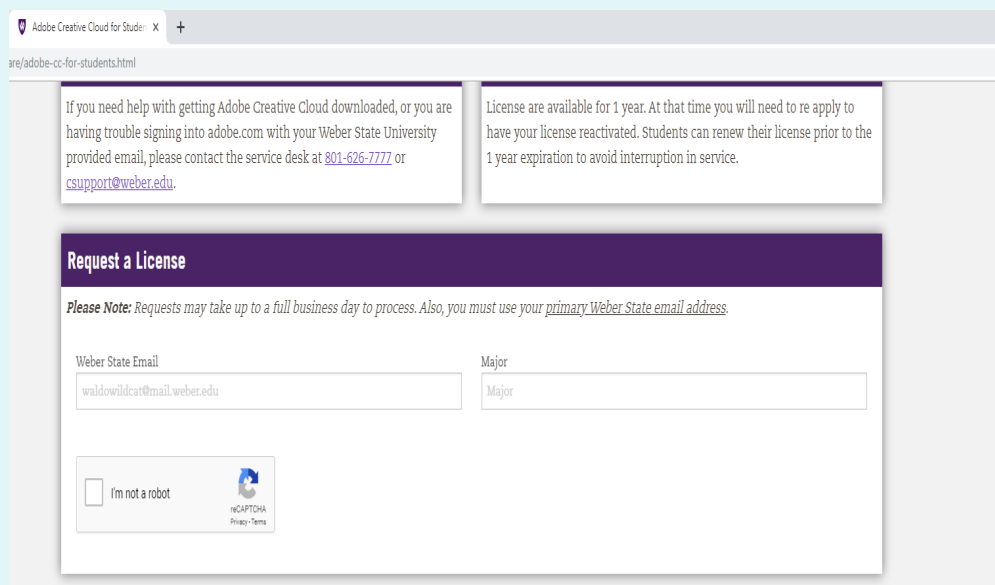
Select the first link.

If you need help, do not hesitate to visit the Writing Center.

FREQUENTLY ASKED QUESTIONS



Scroll to the bottom of the resulting page.



This is the bottom of the page.
Focus on the image below.

Enter your information to activate your Adobe license.

It may take a couple of days to

Request a License

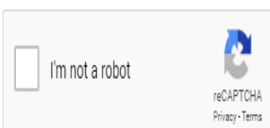
Please Note: Requests may take up to a full business day to process. Also, you must use your primary Weber State email address.

Weber State Email

waldowildcat@mail.weber.edu

Major

Major

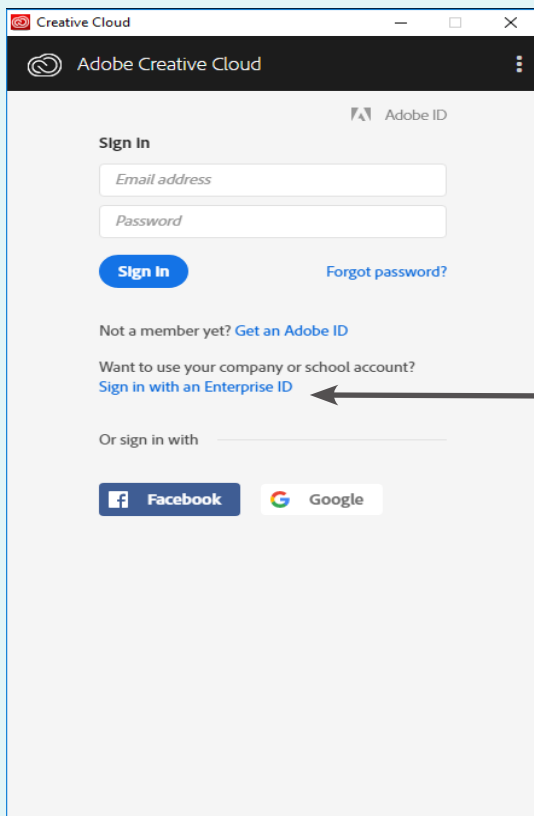


If you need help, do not hesitate to visit the Writing Center.

FREQUENTLY ASKED QUESTIONS

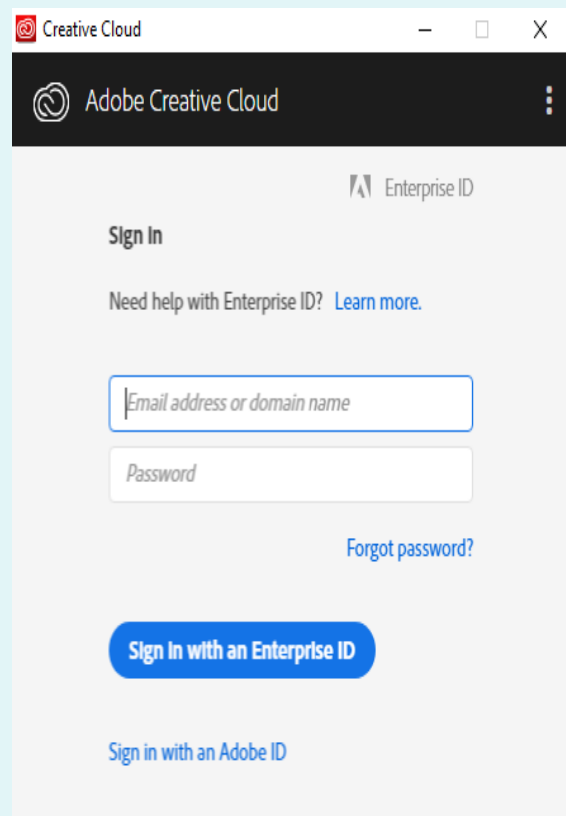
How to Login to Adobe

1. Go to [Adobe.com](https://adobe.com), or open up the Adobe sign in through the creative cloud app.
2. Click the blue lettering at the bottom of the sign in that reads "[Sign in with Enterprise ID](#)"
3. Put your student email in the username field "firstnamelastname(#)@mail.weber.edu"
4. Do not put in your password in the Adobe log in. If you have selected enterprise ID, when you click the password field it should redirect you to the Weber sign in where you will put in your username and password.
5. Download the apps you need through the creative cloud app or Adobe.com, and create in Adobe!

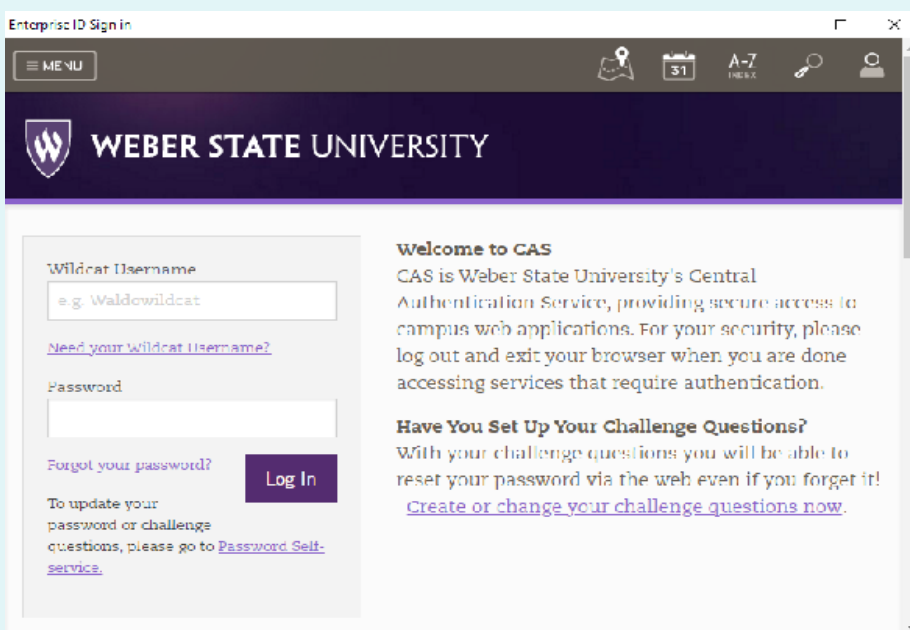


Caption: Initial Screen for Adobe Login

Click here!



Caption: After user has clicked on "Sign in with Enterprise ID"



Caption: The redirected screen after username has been entered.

If you need help, do not hesitate to visit the Writing Center.

FREQUENTLY ASKED QUESTIONS

What if?

It asks you to pay for apps?

You do not have to pay for Adobe apps. If it asks you to purchase the apps, something has gone wrong in the sign in. **All the apps, except Adobe stock, should be free.**

It looks oversimplified?

If Adobe looks oversimplified:

- You may have selected beginner as your skill level.
- You may be using a touchscreen device.
- Therefore, in order to fix this, go to the top right corner and select advanced. Even if it is your first time using in-design, you want all the tools to be available, so choose advanced or essentials as your skill level.

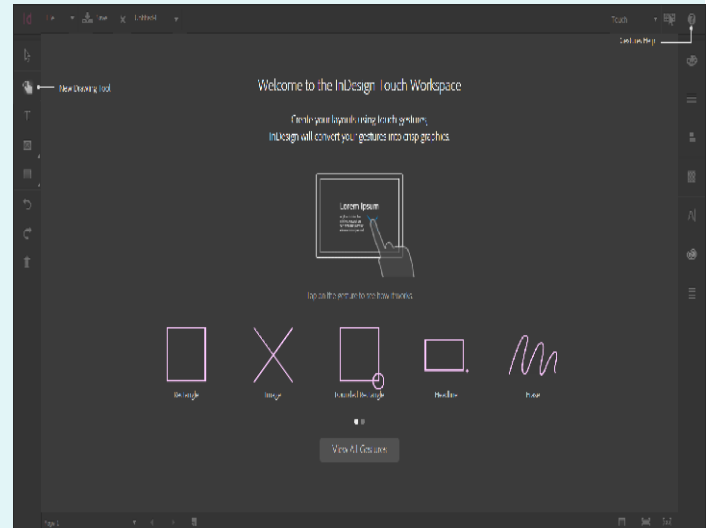
Refer to photographs for additional help and guidelines.

If everything fails?

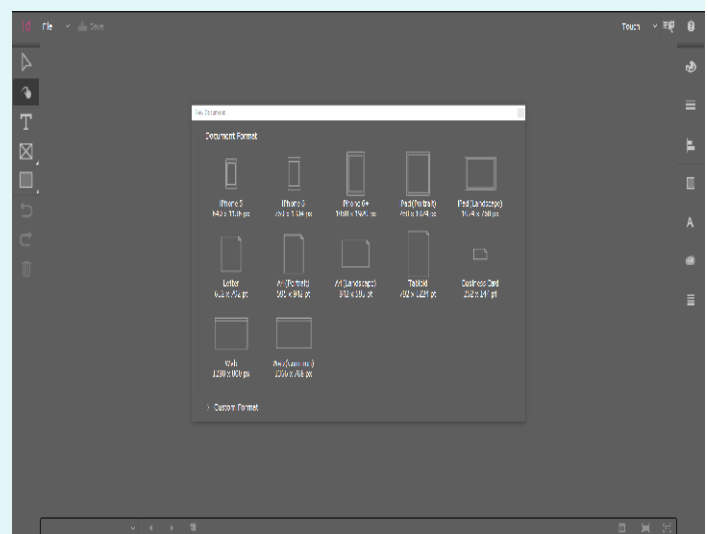
If all else fails, and you cannot log into Adobe on your laptop or with your sign in ID, **never fear.**

You are able to work on Adobe projects, without signing in, on any lab computer, including the Writing Center computers. If you do this, make sure to save your work to an email or a flashdrive before logging off. The computer will not save your work to your user log in. Anything you save to the computer will be erased when you log off.

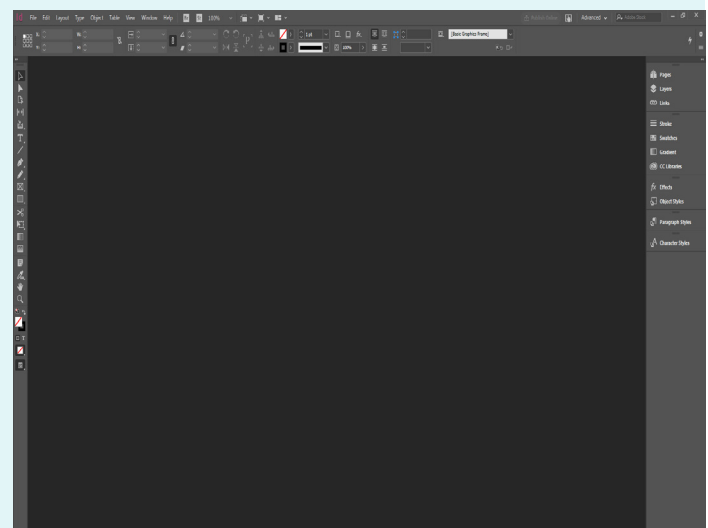
Intro Screen - Touch Sensitive Laptops



Intro Screen - Prompt



Advanced Screen



If you need help, do not hesitate to visit the Writing Center.