Adobe Log-in Troubleshooting

How to Log in with Adobe

- Go to Adobe.com, or open up the Adobe sign in through the creative cloud app.
- Click the blue lettering at the bottom of the sign in that reads “Sign in with Enterprise ID”
- Put your student email in the username field “firstnamelastname(#)@mail.weber.edu”
- **Do not put in your password in the Adobe log in.** If you have selected enterprise ID, when you click the password field it should redirect you to the **Weber sign in** where you will put in your username and password.
- Download the apps you need through the creative cloud app or Adobe.com, and create in Adobe!

What If

It asks you to pay for apps?

You do not have to pay for Adobe apps. If it asks you to purchase the apps, something has gone wrong in the sign in. All the apps, except Adobe stock, should be free.

It looks oversimplified.

If Adobe looks oversimplified, you may have selected Beginner as your skill level. In order to fix this, go to the top right corner and select advanced. Even if it is your first time using in-design, you want all the tools to be available, so choose advanced as your skill level.

If everything fails.

If all else fails, and you cannot log into Adobe on your laptop or with your sign in ID, never fear. You are able to work on Adobe projects, without signing in, on any lab computer, including the Writing Center computers. If you do this, make sure to save your work to an email or a flash drive before logging off. **The computer will not save your work to your user log in. Anything you save to the computer will be erased when you log off.**

Using InDesign and Saving Your Work without an Active Adobe License Log-in

- When you are done working, click “File” “Save As.”

- In the drop-down menu, there will be three options labeled “template,” “document,” and “IDML” InDesign files. **Save as all three,** just in case. The template file is a read only copy, the document file will let you edit, and the IDML file will let you work in previous versions of InDesign. Saving as all three guarantees that you have everything you need.
- After this, save all three files to your Google Drive or to a flash drive.
- The next time you log into a computer, open either the document file or the IDML file, and start working again.