# Enterprise-wide Risk Management

#### What is Risk?

The uncertainties that can adversely affect a department's ability to meet its goals and objectives.

# What is Enterprise Risk Management?

- A structured process that...
- Aligns strategy, processes and people for the purpose of...
- Evaluating and managing risk.





- Makes risk and controls understandable.
- Enhances accountability and communication.
- Results in higher levels of commitment to success of the organization.



- Provides a method to consciously manage risks.
- Provides documentation of risk actions.
- Clarifies accountability and identifies interdepartment dependencies.
- Focuses efforts on important issues and concerns.



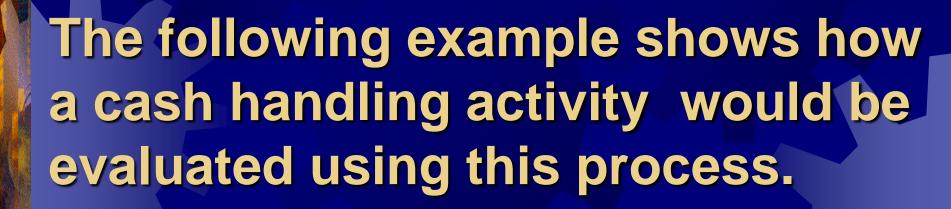
- Provides a forum to contribute ideas and suggestions to correct problematic and/or high risk areas.
- Helps everyone understand the purpose behind the control activities they perform is to minimize risk.

## This risk assessment process will help us:

- 1. Identify the processes of the organization or department.
- 2. Identify the risks associated with each of those processes.
- 3. Determine what controls are currently in place for each risk.
- 4. Evaluate the adequacy of the controls for each risk.

### The following methods will be used to compile this information:

- 1. Survey will be used to identify the processes of the organization or department.
- 2. Employees will brainstorm to identify the risks associated with each of those processes.
- 3. Employees will determine what controls are currently in place for each risk.
- 4. Management will evaluate the adequacy of the controls for each risk.



# Step 1. Identify Mission, Goals, and Objectives:

The Mission of this area is to collect payments for the University.

#### Step 2. Identify Activities

1	Collect cash	13	25	
2	Print receipts	14	26	
	Enter transactions into			
3	systems	15	27	
4	Restrictively endorse checks	16	28	
	Prepare and Print daily cash			
5	reports	17	29	
6	Count cash	18	30	
	Reconciliation of cash drawer			
7	daily	19	31	
8	Allocate funds to account	20	32	
	Call security to pick up			
9	deposits	21	33	
10		22	34	
11		23	35	
12		24	36	

#### Step 3. Consolidate Activities into Processes and Prioritize

	ACTIVITIES FROM BRAINSTORMING	CONSOLIDATED ACTIVITIES	•	PRIORITIZED CONSOLIDATED ACTIVITIES
1	Collect cash	Receive money (1,2,3,4,8)	1	Receive money (1,2,3,4,8)
2	Print receipts	Reconcile cash drawers (5,6,7)	2	Bank deposit (5,7,8,9)
3	Enter transactions into systems	Bank deposit (5,7,8,9)	3	Reconcile cash drawers (5,6,7)
4	Restrictively endorse checks		4	
5	Prepare and Print daily cash reports		5	
6	Count cash		6	
7	Reconciliation of cash drawer daily		7	
8	Allocate funds to account		8	
9	Call security to pick up deposits		9	

# Step 4. Brainstorm Risks for Each Process and Assign Impact and Probability Values

Receive money (1,2,3,4,8)	IMPACT	PROB.	RANKING
(1,2,0,1,0)			1011111111
Cashier inappropriately voids transaction	Н	М	нм
Cashier pockets cash	Н	M	НМ
Receive wrong amount	Н	М	нм
Recorded wrong amount	Н	М	нм
Transaction not entered into system	Н	М	нм
Entered into incorrect account	М	М	мм
Credit applied to wrong student	М	L	ML
Receipt not provided to student	L	М	LM

### Step 5. The Software Constructs the Risk Footprint

			RISKS														
#	ACTIVITIES		1		2		3		4		5		6		7		8
	Receive money (1,2,3,4,8)	НМ	Cashier inappropriately voids transaction		Cashier pockets cash	НМ	Receive wrong amount		Recorded wrong amount		Transaction not entered into system	ΜM	Entered into incorrect account	ML	Credit applied to wrong student		Receipt not provided to student
	Bank deposit (5,7,8,9)	НМ	Deposit lost or misplaced	HM	Deposit stolen		Deposit report filled out wrong	-	n/a	-	n/a	-	n/a	-	n/a	-	n/a
	Reconcile cash drawers (5,6,7)	НМ	Cashier steals money		Excessive overages and shortages		Money counted wrong		n/a	-	n/a	-	n/a	-	n/a		n/a
4	n/a	-	n/a		n/a	-	n/a	-	n/a	-	n/a	-	n/a	-	n/a	-	n/a

#### Step 6. Identify Controls and a Control Footprint is Created

Receive money (1,2,3,4,8)		Cashier pockets	Receive wrong amount	Recorded wrong amount	Transaction not entered into system	Entered into incorrect account	Credit applied to wrong student	Receipt not provided to student
Restrictively endorse check		χ						
Enter check into system	χ	Х			χ			X
Provide receipt	Х	Х	Х	Х	χ	Х	χ	Х
Allocate to account	χ	χ			χ			Х

### Step 7. Evaluate Controls and Monitoring Plan is Created

	Operating	Evidence of	Supervisory	Evidence of	Oversight	Evidence of
Receive money (1,2,3,4,8)	(Level 1) Control	Operating(1) Control	(Level 2) Control	Supervisory(2) Control	(Level 3) Control	Oversight(3) Control
Cashier inappropriately voids	Restrictively endorse	Stamp on back of				
transaction		check				
Cashier pockets cash	Enter check into system	Transaction report				
		Receipt numbers and				
Receive wrong amount	Provide receipt	transaction report				
Recorded wrong amount	Allocate to account	Transaction report				
Recorded wrong amount	Allocate to account	Transaction report				
Transaction not entered into system						
Transcated net cinetics and ejetem						
Entered into incorrect account						
Credit applied to wrong student						
Receipt not provided to student						

#### Step 8. On-going Monitoring by Management