

Top 10 Questions

Asked by *Praxis*™ Candidates



1 How do I know which test(s) to take?

Check the **State Requirements** page (www.ets.org/praxis/states) for the state in which you are planning to become certified or contact your state department of education. Each state using *The Praxis Series*™ tests sets its own testing requirements.

2 Where do I find information on test centers, test dates or deadlines?

This information is found on the **Praxis™ Test Centers and Dates** page (www.ets.org/praxis/centers).

3 How do I register for a *Praxis* test and where can I take a computer-delivered *Praxis II*® test?

See **How to Register** (www.ets.org/praxis/register) for registration information, including how to register online. *Praxis I*® and select *Praxis II* tests are offered in both computer and paper delivery formats.

4 Why do I have to pay the registration fee again?

Registration fees for paper-delivered tests are assessed once a “test year,” which is different from a calendar year. A test year runs from September to July.

5 How do I add a test to my registration, change my test date, change my test center or test?

Learn how to make changes to your registration on our **Praxis Registration Changes** page (www.ets.org/praxis/register/changes).

6 What do I do if I forget my user name and password?

Follow the appropriate link on the **Account Sign-in** page (www.ets.org/praxis/username) to view your user name or create a new password.

7 Where can I find information to help me prepare for my *Praxis* test?

ETS offers both free and affordable test preparation materials for each test title on the **Prepare for a Test** page of our website (www.ets.org/praxis/testprep).

8 When will my scores be available, how long are they available and where can I find help understanding my scores?

Praxis score report schedules and score information, including a downloadable score guide, are available on our website’s **Scores** page (www.ets.org/praxis/scores). Your scores will be available for 45 days when you access your account, but may be requested for up to 10 years (for a small fee).

9 How do I cancel my registration and receive a refund?

Learn about canceling your registration and receiving a refund on the **Praxis Registration Changes** page of our website (www.ets.org/praxis/register/changes).

10 How can I contact ETS about *The Praxis Series* tests?

Visit the **Contact Us** page (www.ets.org/praxis/contact).

Inside the U.S., U.S. Territories* and Canada 1-800-772-9476
Monday – Friday, 8 a.m. – 7:45 p.m. (ET) except for U.S. holidays

Outside the U.S., U.S. Territories* and Canada 1-609-771-7395
Monday – Friday, 8 a.m. – 7:45 p.m. (ET) except for U.S. holidays

For deaf or hearing impaired 1-609-771-7714 (TTY)
24 hours a day, 7 days a week. Recorded information is available.
24 hours a day with a touch-tone phone. Phones are busiest between 11 a.m. and 2 p.m. and all day on Monday.

*Includes American Samoa, Guam, Puerto Rico and U.S. Virgin Islands

To learn more about *Praxis*, please visit:
www.ets.org/praxis