

# Overview of Relevant Research on Service-Learning Impacts – Higher Education

Barbara A. Holland

National Service-Learning  
Clearinghouse

# SHINE STUDY:

## Integration into Coursework

Responses to Survey Items	Percent
<b>Professor often/very often linked coursework to Project SHINE</b>	<b>46%</b>
<b>Reflection on my Project SHINE experience was important/very important part of the class through classroom discussion.</b>	<b>45%</b>
<b>Reflection on my Project SHINE experience was important/very important part of the class through journals/logs.</b>	<b>61%</b>
<b>Reflection on my Project SHINE experience was important/very important part of the class through papers/projects.</b>	<b>44%</b>
<b>My work in Project SHINE was important/very important in assessing my overall grade.</b>	<b>51%</b>
<b>Class that incorporated Project SHINE rated as good/excellent.</b>	<b>58%</b>

# Impact of Linkage of Coursework to Outcomes

- School engagement
- Civic skills
- Civic dispositions
- Civic intentions
- Comfort with teaching/tutoring
- Attitudes toward the elderly and toward immigrants

# Predictors of Civic Knowledge, Skills and Dispositions

- Age = older
- Gender = Female
- Prior Community Service
- # of learners worked with each week
- # of weeks worked with learners
- Overall satisfaction with the SHINE experience

# Student Retention

- First-year students participating in service-learning were more likely than non-service-learning peers to indicate they planned to re-enroll and eventually graduate from their current institution (*Muthiah, Bringle, and Hatcher, 2002*);
- Service-learning enhances mediating variables for student retention, including students' interpersonal, community, and academic engagement and peer and faculty relationships (*Gallini & Moely, 2003*)

# Student Academic Outcomes

- Increased content knowledge and skills
  - Service-learning college students developed a more profound understanding of political science than control group. (*Markus, Howard, & King, 1993*)
  - Freshman composition students participating in service-learning showed higher gains than comparison group in writing abilities, based on Biber's computer-mediated writing assessment. (*Wurr, 2002*)
  - Control-group study in Freshman composition at University of Illinois-Chicago revealed service-learning cohorts scored 25-35% higher on every learning factor. (*Feldman et al 2006*)

# Student Academic Outcomes

- Improved higher order thinking skills:
  - Demonstrated complexities of understanding (*Eyler & Giles, 1999*)
  - Increased ability to analyze increasingly complex problems (*Eyler & Giles, 1999, Batchelder & Root, 1994*)
  - Increased critical thinking. (*Eyler & Giles, 1999; Osborne et al., 1998*)

# Civic Outcomes

- Civic Responsibility

*Service-learning has a positive effect on students' sense of social responsibility and citizenship skills.* (Moely, 2002; Astin & Sax, 1998; Eyler and Giles, 1999; Gray et. al, 1998)

- Commitment to Service

*Service-learning enhances students' commitment to community service* (Vogelgesang & Astin, 2000; Astin, Sax, & Avalos, 1999; Eyler & Giles, 1999; Marcus, Howard, & King, 1993)

# Career Outcomes

- Career Awareness

*Service-learning enhances students' sense of career options and possibilities.* (Fenzel & Leary, 1997; Tartter, 1996)

- Career Skills

*Service-learning enhances students' sense of technical competence.* (Vogelgesang & Astin, 2000; Astin, Sax, & Avalos, 1999; Sledge et al., 1993)

# Personal and Social Outcomes

- Self-esteem

*Service-learning increases students' self-esteem*

(McMahon, 1998; Shaffer, 1993; Switzer et. al. 1995)

- Empowerment and self-efficacy

*Service-learning enhances students' sense of self-efficacy and empowerment*

(Shaffer, 1993; McMahon, 1998; Morgan and Streb, 1999; Furco 2003)

- Prosocial behaviors

*Service-learning increases students' likelihood to engage in prosocial behaviors and decreases students' likelihood to engage in at-risk behavior*

(Batchelder & Root, 1994; Stephens, 1995; Yates and Youniss, 1996; Berkas, 1997; Astin & Sax, 1998; Eyer & Giles, 1999; Melchior, 1999; O'Donnell et al., 1999)

# Research on Faculty

- UCLA Faculty Study 04-05 (sample=40K)
  - 85% say college should involve students in service
  - 61% say citizenship preparation is important; only 38% support commitment to service
  - 46% say community partnerships are high priority for institution; 31% say there is sufficient support
  - See Holland (1999) for taxonomy of faculty motivations and incentives

# Recent Research on Partnerships

- Community Voices Across California
  - 15 focus groups = 100 community partners across 8 different communities and campus types
  - Uninfluenced community voices describing their experience as a SL partner
  - Role as co-teacher, commitment to learning goals, clear motivations/benefits
  - Similar traits of ideal partnership as Higher ed, but different language; focus on relationship over product
  - See next issue of Michigan Journal!
    - Marie Sandy et al