

RESPONSE OF THE PROGRAM FACULTY TO THE PROGRAM REVIEW EVALUATION TEAM
April 4, 2012

The faculty is appreciative to the Telecommunications Review Team for the conscientious review and report given. The following recommendations are given by the team along with the response from the department faculty.

Recommendation	Faculty Response	Date
Hire a faculty member immediately	Presently the need for additional faculty is high. The 1.5 deep faculty for core courses, advisement, and internships is putting much pressure on faculty members to carry the heavy workload. The NTM Department did have a position open prior to the freeze for faculty. The faculty request that the release of the position be given in order for the faculty to begin a faculty search and hire a new faculty member by July 1, 2013.	7/1/2013
Hire department advisor	Pursue discussion with Dean to determine possibility and timeframe.	7/1/2013
Get equipment donations from Advisory Committee. /Do not buy equipment with faculty's personal funds.	Discuss strategies for obtaining funds from Advisory Committee, industry, grants, and graduates for needed equipment.	ongoing
Increase lab fees to keep networking labs current and under maintenance support	Submit requests for additional lab fees for NTM 2200, 2300, 2415, 2435, 2730, 3200, 3300, 3310. Increase the lab fees to \$20 per class.	1/1/2013
Hire student lab aides for NMT major	Determine what funds are available and how many lab aides could be hired. Search for students qualified to work in NMT labs. Fiscal study needs to be conducted to determine feasibility.	7/1/2013
Create a department vision that includes a Master's Degree in NTM	Begin discussion of department vision and create a layout of a Master's degree in NTM.	4/30/2013
Create better communication with Provost's Office	Invite the Provost to come to several department staff meetings to learn more about our program.	4/30/2013
Continue to research and pursue ABET accreditation	Start process by preparing paperwork for ABET accreditation.	1/1/2013
Encourage Dean to learn program so he can become an advocate for the program	Invite the dean to come to NTM staff meetings to learn more about the program.	4/30/2013
Work with WSU IT to create Intern Jobs	When advisor is hired, have the advisor discuss internship jobs on campus for NTM students.	7/1/2013

Add a Computer Science student and faculty member to the NTM Advisory Committee	Discuss with CS department chair to obtain recommendations. Invite recommended individuals to become members of the NTM Advisory Committee.	10/31/2012
Identify ways to market the Cisco courses in regards to preparing students for Cisco certification (CCNA)	Met with Continuing Education and the HAFB liaison to advertise courses for this summer.	4/4/2012

The committee also provided the following commendations of the Telecommunications Program:

- Students are amazed at how well the program is running even though there is a lack of resources
- Faculty are very responsive to student needs.
- Faculty working with industry to help fill jobs. Employment placement rate post graduation high.
- Good equipment (rotate older equipment to other departments). Although some equipment may be dated or end of life, manufactures selected for hands on are industry leaders and provide students opportunity to work with manufactures equipment they will see in future employment.
- Good advisement. When students seek advisement Faculty provides clear and most effective course path to complete the students' objectives.
- Using great technology (packet tracer)
- Chair is very supportive and does a great job scheduling the resources available to the department.
- Department has good collegiality and support for each other. Each member of the Department interviewed has strong personal commitment to ensuring the program's success.
- Exceptional administrative staff support
- Good morale in department seems collegial
- FBLA/PBL support and achievements
- Continue to work collaboratively with Computer Science Department
- Curriculum is mapped well to industry. Strong Adjunct instructors and curriculum advisement committee provide valuable input into curriculum updates.
- Works well with IAC
- Requires master's degree for adjuncts
- Recent department name change seen as a significant event. Network Technology and Business Multimedia (NTM) name provides instant name recognition clarity for students looking to select a major and degree.
- Evidence of learning student assessments documents positive input from employers regarding students preparedness for employment.

The faculty are pleased with what is taking place in the Telecommunications program and will work on the suggested recommendations to enhance the program.

