The Office of Workplace Learning is sponsoring the 6th annual WSU Supervisor Conference on Thursday, March 9th. This year’s Conference is a half-day workshop where Supervisors will learn about their conflict-handling styles and understand how they affect interpersonal and group dynamics.

The Thomas-Kilmann Conflict Mode Instrument (TKI) is the world’s best-selling assessment and offers five practical, situation-specific approaches to dealing with conflict effectively.

This year’s conference will offer a practical way to initiate safe and nonemotional dialogue to resolve conflict. Participants will be able to improve organizational productivity by helping people gain insight into their own and others’ behavior – which, in turn, helps them make better choices about outcomes.

This 3-hour workshop will:

- Explain the five conflict-handling styles – competing, collaborating, compromising, avoiding, accommodating
- Demonstrate how and when to use each conflict-handling style
- Instruct individuals about appropriate uses for each conflict-handling style

Participants registered by March 3rd will receive an online code to take the TKI which comprises of just 30 items, so it’s quick (just 15 minutes). A personalized interpretation and analysis will be provided to each individual of his/her scores.

BONUS: Those who register early (by February 15th) will also receive the best-selling booklet ‘Introduction to Conflict and Teams,’ by Kenneth W. Thomas and Gail Fann Thomas, (CPP Inc.).

Conference is FREE for those currently in a Supervisory/Management role at WSU. Register in Training Tracker for course #250-01. Two times are available on March 9th, morning or afternoon. Only 40 seats in each session so register early.