2010 WSU Technology Survey Summary

The survey was administered 3/18/2010-3/30/2010. A total of 321 students responded for a 5% sample error at a 95% confidence level.

- 65% of WSU students use the open student computer labs.
- 35% of students do not use the open student computer labs. Of those students, 71% do not because they have their own computer and 18% do not take classes on-campus.
- 79% of students use the labs for course work. 71% of students use the labs for printing, and 56% use the labs to spend time on-campus during breaks between classes.
- 60% of those students using the labs do so at least once per week.
- 51% of students have visited the labs and all computers were being used. Of those students, this happened 1-2 times for 59% of students, and 56% went to another lab when this occurred.
- 68% of students were not aware that there is at least one lab on campus open from 7 a.m. until midnight. These hours satisfied 88% of students’ needs.
- When asked how the labs could improve, the most frequent response was to improve the login/loading speed of the computers.
- 1% of students do not own a computer.
- 99% of students own a computer. 72% of students own a desktop computer, and 47% of students own a laptop. Of those students, 8% report that their computer does not meet their needs for course work.
- 95% of students have internet access at home. This is split almost evenly between broadband (30%), DSL (32%), and wireless (31%).
- 70% of students take online classes (this could be online or web-enhanced). Of those students, 82% of students access their online course primarily from home and 15% access their course primarily from on-campus computers.
- When asking students what applications they would like available for their phones, WSU online or portal applications had the highest frequency.
- 71% of students reported that they would like to access software available in the labs from their home computer.
- 97% of students own a cell phone. Of those students, 92% text message, and 77% of those students have an unlimited text-messaging plan. 38% report having GPS on their phone, and 34% report having a data plan.
- 40% of students reported having a smartphone. The majority of those students own a Blackberry (23%) or an iPhone (20%). 20% of those students use their smartphone in courses, and 49% of students would like to use their smartphone for classwork.
- 69% of students have signed up for Code Purple. Of those who have not signed up, the majority of students did not know about Code Purple.
- 60% of students use wireless access on-campus. 26% of these students reported having problems setting up their accounts. Of those students, 41% access the wireless network outdoors.
- 53% of students know that there is on-campus assistance available to help with computer problems.
- 75% of students have an online social networking profile.

Summary prepared by Student Affairs Research & Assessment. For more information, contact jessicahickmott@weber.edu