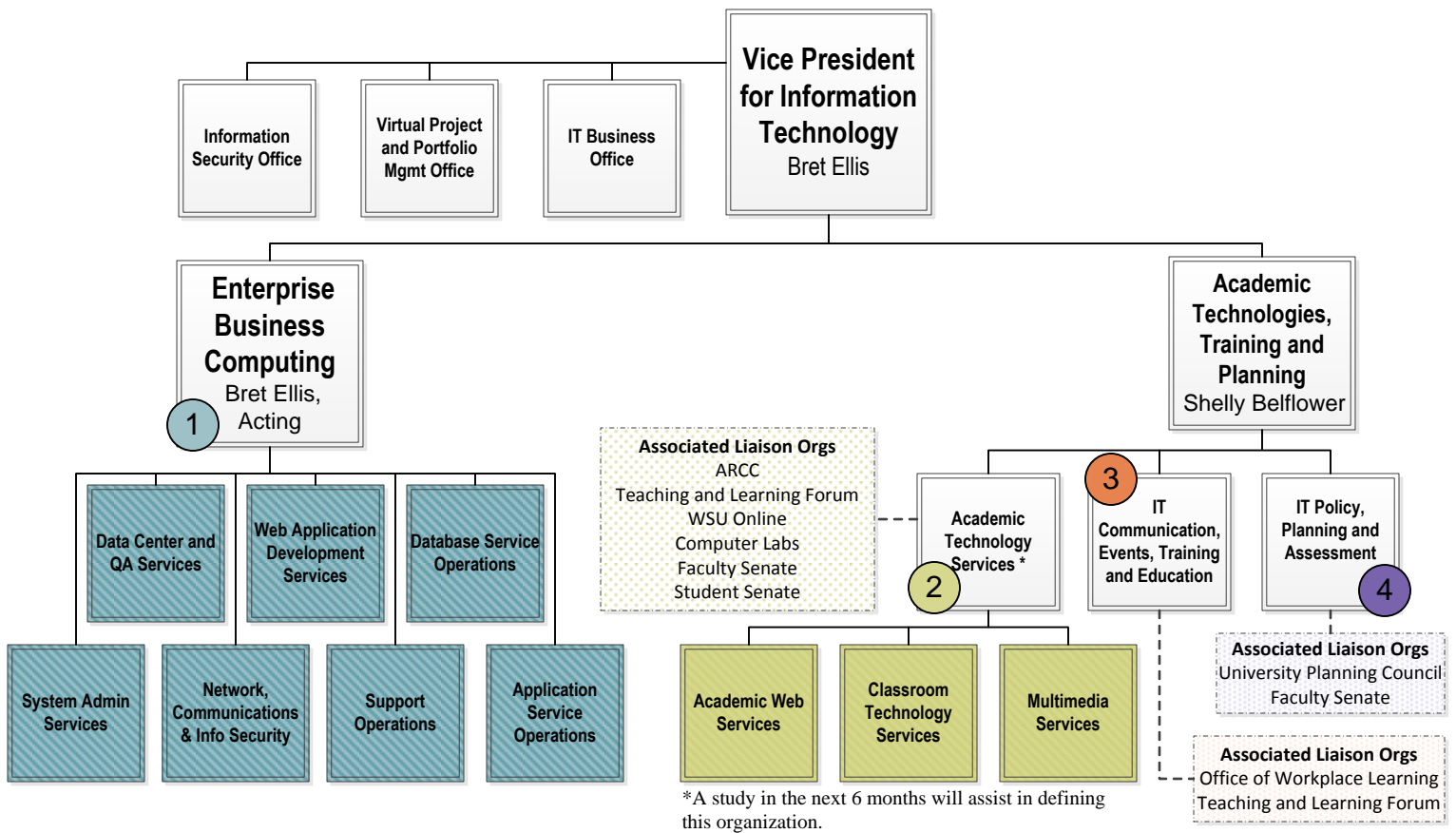




Information Technology Division Organization Chart – Executive Overview Effective July, 2011



The July, 2011 Division Reorganization is based on the requirements of the 2011-2016 Strategic Plan. For the full plan visit <http://www.weber.edu/ITDivision/plan.html>.

Explanation of Changes

- 1 The Enterprise Business Computing group provides core IT services to the campus. The group implements industry best-practices and leverages the tools and techniques of a successful business.
- 2 Academic Technology Services is organized to meet the unique, expanding technology needs of teaching and learning. The group focuses on understanding and providing classroom technology services and support for digital, distance, and mobile learning.
- 3 IT Communication, Events, Training and Education provides support for technology training and communication and plans technology-related campus events.
- 4 The IT Policy, Planning and Assessment group is responsible for planning and assessment for both internal and external purposes. The group supports Division accreditation requirements, the development and implementation of strategic plans, and Division policies.

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Strategic Action Items – Executive Overview



Our strategic objectives are the goals we expect to accomplish by 2016. Our objectives express the dual themes of building a strong infrastructure for basic services and providing support for instructional technology. We will continue to conduct technology systems and infrastructure planning involving the Information Technology Advisory Council and resulting in a Technology Update and Replacement Plan.

The IT Division plans to accomplish five strategic objectives by 2016. Selected action items are listed in support of each objective. Colored circles correspond to the responsible group on the organization chart. For the full Division plan, and for more information about support for the University Core Themes, please visit <http://www.weber.edu/ITDivision/plan.html>.

Objective 1 – Support, train and communicate with our users in a distributed environment to enrich learning, teaching and research

- 3 Establish a real-time, interactive communication channel with our partners
- 4 Publish a catalog of all IT products and services

Objective 2 – Build a highly-available, up-to-date and planned infrastructure of cabling, wireless access points, servers and classroom technology

- 1 Upgrade the fiber/copper network and add more wireless coverage to buildings
- 1 Build a WSU private cloud for on-demand applications and storage
- 2 Enable standardization and support for technology-enhanced classrooms

Objective 3 – Establish a funding model that adequately supports the IT needs of the university and will grow in capacity with the university

- 2 Create grant-funded programs to support learning with new technology
- 4 Participate in the Capital Campaign to make unique technology solutions available

Objective 4 – Identify and implement new technologies that provide collaborative teaching and learning in a mobile environment

- 1 Analyze and implement mobile access to general IT services
- 2 Collaborate with partners to assess and improve mobile education offerings

Objective 5 – Build self-service solutions that allow our customers to easily understand and use our technology offerings

- 2 Build do-it-yourself lecture capture and editing studios around campus
- 1 Create online tutorials for resolving common IT issues

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