

# Online Access | myPEHP

## HOW TO ACCESS YOUR CLAIMS HISTORY, EXPLANATION OF BENEFITS (EOB) AND COVERAGE LEVELS ONLINE AT MY PEHP

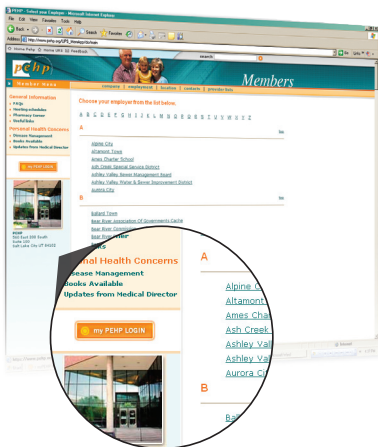
You can access claims history, download explanation of benefits (EOB), check coverage levels, and much more by logging on to myPEHP.

Here's how to set up your personal account:

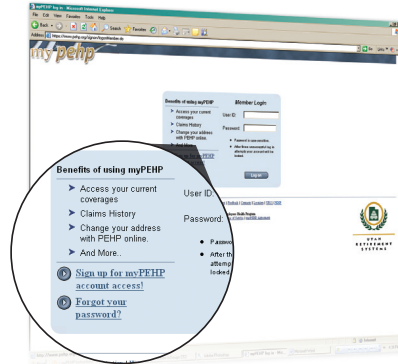


**STEP 1:** Go to [www.pehp.org](http://www.pehp.org)

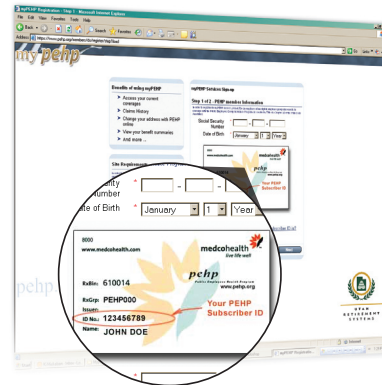
**STEP 2:** Click on "For Members" located on the left side of the page.



**STEP 3:** Click "my PEHP LOGIN" on the left side of the page. The first time you log in, you must create an account. Once you have successfully set up your profile, enter your user ID and password into the boxes to access your information.

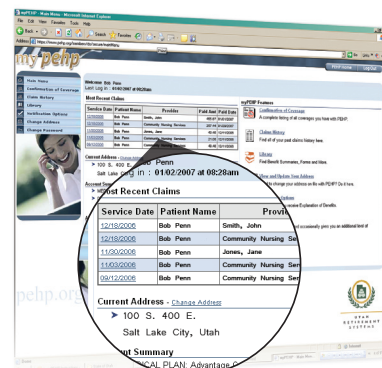


**STEP 4:** To set up an account, click on "Sign up for my PEHP account access." You must agree to the conditions detailed in the document on the next page to proceed. Once you have read and agreed to the terms, click "I Agree" to continue creating your personal profile.



**STEP 5:** Enter your Social Security number, date of birth, and PEHP subscriber ID number to verify your identity. The 16-digit subscriber ID number can be found on your Medco/PEHP insurance card. If you do not have the number,

call PEHP or fill out the online request to receive your ID number in the mail. Then, you will be asked to select a user name and password for future access.



Once you have successfully logged in, you see a summary of all the plans you have enrolled in, a detailed list of all claims submitted to PEHP, and PDF files of your EOBs. You may also update your mailing address. However, if you wish to make any other changes

outside of annual enrollment to your existing plans, you must submit a signed Change Form to PEHP.

Graphical website depictions may vary from actual website.