Top 10 Questions

1. How do I know which test(s) to take?
   Check the State Requirements page (www.ets.org/praxis/states) for the state in which you are planning to become certified or contact your state department of education. Each state using The Praxis Series™ tests sets its own testing requirements.

2. Where do I find information on test centers, test dates or deadlines?
   This information is found on the Praxis™ Test Centers and Dates page (www.ets.org/praxis/centers).

3. How do I register for a Praxis test and where can I take a computer-delivered Praxis II® test?
   See How to Register (www.ets.org/praxis/register) for registration information, including how to register online. Praxis I® and select Praxis II tests are offered in both computer and paper delivery formats.

4. Why do I have to pay the registration fee again?
   Registration fees for paper-delivered tests are assessed once a “test year,” which is different from a calendar year. A test year runs from September to July.

5. How do I add a test to my registration, change my test date, change my test center or test?
   Learn how to make changes to your registration on our Praxis Registration Changes page (www.ets.org/praxis/register/changes).

6. What do I do if I forget my user name and password?
   Follow the appropriate link on the Account Sign-in page (www.ets.org/praxis/username) to view your user name or create a new password.

7. Where can I find information to help me prepare for my Praxis test?
   ETS offers both free and affordable test preparation materials for each test title on the Prepare for a Test page of our website (www.ets.org/praxis/testprep).

8. When will my scores be available, how long are they available and where can I find help understanding my scores?
   Praxis score report schedules and score information, including a downloadable score guide, are available on our website’s Scores page (www.ets.org/praxis/scores). Your scores will be available for 45 days when you access your account, but may be requested for up to 10 years (for a small fee).

9. How do I cancel my registration and receive a refund?
   Learn about canceling your registration and receiving a refund on the Praxis Registration Changes page of our website (www.ets.org/praxis/register/changes).

10. How can I contact ETS about The Praxis Series tests?
    Visit the Contact Us page (www.ets.org/praxis/contact).

Inside the U.S., U.S. Territories* and Canada 1-800-772-9476
Monday – Friday, 8 a.m. – 7:45 p.m. (ET) except for U.S. holidays

Outside the U.S., U.S. Territories* and Canada 1-609-771-7395
Monday – Friday, 8 a.m. – 7:45 p.m. (ET) except for U.S. holidays

For deaf or hearing impaired 1-609-771-7714 (TTY)
24 hours a day, 7 days a week. Recorded information is available.
24 hours a day with a touch-tone phone. Phones are busiest between 11 a.m. and 2 p.m. and all day on Monday.

*Includes American Samoa, Guam, Puerto Rico and U.S. Virgin Islands

To learn more about Praxis, please visit:
www.ets.org/praxis